

**PROJECT NO. 36157**

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| <b>COMPLIANCE REPORT OF</b>       | <b>§</b> | <b>BEFORE THE</b>                |
| <b>ONCOR ELECTRIC DELIVERY</b>    | <b>§</b> |                                  |
| <b>COMPANY LLC PURSUANT TO</b>    | <b>§</b> | <b>PUBLIC UTILITY COMMISSION</b> |
| <b>THE COMMISSION'S ORDER</b>     | <b>§</b> |                                  |
| <b>ISSUED IN DOCKET NO. 35718</b> | <b>§</b> | <b>OF TEXAS</b>                  |

**COMPLIANCE REPORT OF  
ONCOR ELECTRIC DELIVERY COMPANY LLC  
PURSUANT TO THE COMMISSION'S ORDER ISSUED IN DOCKET NO. 35718**

TO THE HONORABLE PUBLIC UTILITY COMMISSION OF TEXAS:

COMES NOW Oncor Electric Delivery Company LLC (“Oncor”) and files this compliance report (this “Compliance Report”) as required by the Public Utility Commission of Texas (the “Commission”) in Docket No. 35718<sup>1</sup> and respectfully shows the following:

**I. DESIGNATED REPRESENTATIVES**

For purposes of this filing, Oncor’s designated representatives are as follows:

Jo Ann Biggs  
Vinson & Elkins LLP  
Trammel Crow Center  
2001 Ross Avenue, Suite 3700  
Dallas, Texas 75201-2975  
(214) 220-7700 Office  
(214) 220-7716 Fax  
Email: jbiggs@velaw.com

and

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<sup>1</sup> *Oncor Electric Delivery Company LLC's Request for Approval of AMS Deployment Plan and Request for AMS Surcharge*, Docket No. 35718.

Ronnie Puckett  
Senior Regulatory Project Manager  
Oncor Electric Delivery Company LLC  
1601 Bryan Street, Suite 23-120C  
Dallas, Texas 75201  
214.486.2214 Office  
214.486.3221 Fax  
Email: rpuckett@oncor.com

## **II. BACKGROUND AND REASON FOR FILING**

On May 28, 2008, Oncor filed a request for approval of AMS deployment plan and request for AMS surcharge. On July 24, 2008, Oncor filed a supplemental request for approval of AMS deployment plan and AMS surcharge. In the supplemental request, Oncor made minor changes to its AMS Surcharge Model that resulted in a lower net estimated cost of advanced metering system facilities, a lower total levelized revenue requirement, and a lower proposed AMS surcharge. On August 11, 2008, a Stipulation was signed by most of the parties to the docket. (the “Stipulation”). The remaining parties either expressed no interest in participating in settlement discussions or were in agreement with the terms of the Stipulation.

In the Stipulation, Oncor agreed to file a monthly status report covering various issues and a quarterly report covering customer education activities with the Commission. Oncor subsequently decided to report on the customer education activities monthly. These reports are in addition to the reporting requirements contained in Commission Substantive Rule § 25.130 (the “Advanced Metering Rule”).

On August 29, 2008, the Commission issued its Order approving the Stipulation, including the reporting requirements, and approving Oncor’s request for approval of AMS deployment plan and AMS surcharge, consistent with the agreements made in the Stipulation.

This Compliance Report covers the period of May 2009 and meets the requirements of the Stipulation and the Advanced Metering Rule.

### III. REPORT

- (1) Number of advanced meters installed, listed by ESIID, with geographic identification.

**Report:** As of May 31, 2009, 220,024 advanced meters have been installed. The ESIID electronic document listing installed advanced meters will be located on the [www.oncor.com](http://www.oncor.com) website. This file (list) will also be provided to REPs through the existing FTP site at [ftp.oncor.com](ftp://ftp.oncor.com) in the folder labeled AMS Meters. The file has two statuses listed, "Normal" and "Installed." "Normal" meters should be able to be HAN paired, and "Installed" meters do not have that capability. An "Installed" status designation is for meters with inconsistent network connectivity due to no RF mesh saturation in the applicable area or meters that are located outside of the current deployment area (*i.e.*, an AMS meter that is installed to replace a standard meter ahead of deployment schedule).

- (2) By January 31, 2009, the ESIIDs with advanced meters and whether that meter is RF or PLC (additional information required by Project No. 34610).

**Report:** See (1) as described above.

- (3) Significant delays or deviation from the AMS deployment plan and reasons for delay or deviation.

**Report:** As of May 31, 2009, there have been no significant delays or deviations from the AMS deployment plan. There have been some minor modifications, however, to account for some delays in the manufacturer's production schedule (as noted in previous reports) and for the unavailability of compliant PLC meters. Oncor does not expect to receive any fully compliant PLC meters in 2009. To ensure that Oncor is able to install the full number of advanced meters originally contemplated in the AMS deployment plan for 2009, Oncor has ordered additional RF meters from the vendor with the intent of continuing to meet the original deployment plan schedule.

- (4) A description of significant problems experienced with the AMS, with an explanation of how the problems are being addressed.

**Report:** As of May 31, 2009, there have been no significant problems experienced with the Oncor AMS.

- (5) Number of advanced meters that have been replaced as a result of problems with the AMS.

**Report:** As of May 31, 2009, no advanced meters have been replaced as a result of problems with the AMS.

- (6) Records of advanced meter failure and repair rates and costs incurred as a result of those failures and repairs, net of warranty payments.

**Report: As of May 31, 2009, no additional charges have incurred as a result of advanced meter failure.**

- (7) Status of deployment of features identified in the AMS deployment plan and any changes in deployment of these features.

**Report: As of May 31, 2009, there have been no changes in deployment of features identified in the AMS deployment plan.**

- (8) Status of the availability of poly-phase, class 200 (200 amp rating) advanced meters with remotely controlled disconnect/reconnect devices required by Substantive Rule §25.130(g)(1).

**Report: As of May 31, 2009, poly-phase, class 200 advanced meters with remotely controlled disconnect/reconnect devices are not available for the Oncor AMS.**

- (9) Status of the availability of poly-phase, instrument rated advanced meters with HAN communication functionality required by Substantive Rule § 25.130(g)(1).

**Report: As of May 31, 2009, poly-phase, instrument rated advanced meters with HAN communication functionality are not available for the Oncor AMS.**

- (10) Status of compliance with ANSI C12.22.

**Report: Based on the approved version of ANSI C12.22, the Oncor AMS will be compliant.**

- (11) Status of achieving the ability to support HAN functionality between one device in the home by March 31, 2009.

**Report: On March 31, 2009, Oncor delivered an announcement to the market that it had achieved the ability to support HAN functionality between provisioned advanced meters and one device in the home. The announcement outlined the process for achieving this functionality and was filed in Docket No. 35718.**

- (12) Status of achieving the ability to support HAN functionality determined in Project No. 34610.

**Report:** As of May 31, 2009, Oncor is still on schedule to achieve the ability to support HAN functionality as determined in Project No. 34610 by no later than twelve months following the completion of the Project No. 34610 Advanced Metering Implementation Team (“AMIT”) HAN business requirements so long as these business requirements are supported by the ZigBee Smart Energy Profile. However, Oncor’s ability to meet this functionality is still dependent upon possible changes to the ZigBee SmartEnergy Profile, possible changes in Project No. 34610 AMIT business requirements, and other ERCOT market changes.

- (13) Status of achieving the ability to support Time of Use (TOU) functionality by May 1, 2009.

**Report:** On April 23, 2009, Oncor delivered an announcement to the market that it had achieved the ability to support TOU functionality for provisioned advanced meters beginning May 1, 2009. The announcement outlined the process for achieving this functionality and was filed in Docket No. 35718.

- (14) Status of achieving the ability to support prepaid service by June 1, 2009.

**Report:** On May 28, 2009, Oncor delivered an announcement to the market that it had achieved the ability to support prepaid service for provisioned AMS meters beginning June 1, 2009. The announcement outlined the process for achieving this functionality and was filed in Docket No. 35718.

- (15) Status of achieving the ability to support settlement at ERCOT no later than July 1, 2009.

**Report:** As of May 31, 2009, Oncor is still on schedule to achieve the ability to support settlement at ERCOT no later than July 1, 2009.

- (16) Status of web portal deployment.

**Report:** A Master Contract and a Development Contract were executed by Oncor and CenterPoint Energy Houston Electric with the chosen vendor (IBM) to design and build the common web portal and data repository. Negotiations concerning the Maintenance, Support, and Hosting Contracts related to the web portal development will follow. The AMIT meetings were concluded on April 28, 2009 with the finalization of the HAN business requirements. Macro design of the common web portal and data repository has begun. The initial release of the common web portal and data repository is targeted for January 31, 2010, with subsequent releases targeted for May 31, 2010 and August 31, 2010.

- (17) Status of web portal security audit.

**Report:** A web portal security audit will be performed after a vendor has been selected to perform that audit and after a final review of the business requirements developed in Project No. 34610 has been completed.

- (18) Status of implementation of the low-income monitor program.

**Report:** Oncor met with Commission Staff, OPC, and other market participants on April 29, 2009 to finalize the procedures to be used to distribute a minimal number of in-home devices during Phase 1 (August 1, 2009 to June 30, 2010) of the low-income monitor program. The purpose of Phase 1 is to determine the availability of a reasonably priced device, to gauge customer acceptance of the device, and to experiment with a distribution channel. Oncor issued an RFP on May 19, 2009 for potential devices to be used in Phase 1. The RFP was issued to sixteen potential vendors. On June 3, 2009, Oncor received six proposals for devices to be used in Phase 1. Oncor is still reviewing the responses.

- (19) Status of efforts to pursue funding under the Energy Independence & Security Act.

**Report:** Oncor has begun preparation of an application for a grant under Title XIII of the Energy Independence and Security Act of 2007. Oncor will continue to monitor the U.S. Department of Energy's implementation of the requirements of that Act.

- (20) Status of customer education efforts.

**Oncor distributed 73,803 pre-door hangers to consumers in the Southeast Dallas and Tyler metering districts during May 2009. The Mobile Experience Center ("MEC") attended 8 events (with one event being cancelled due to swine flu concerns) over 17 days receiving more than 2,900 visitors. Of those visiting the MEC, seven were city or government officials.**

**During May 2009, the Oncor AMS call center received 681 calls. Of those, 287 were answered in IVR, 2 calls were abandoned, 352 were answered by English agents, and 40 were answered by Spanish agents. Ninety-six percent of these calls were answered in 20 seconds or less. Approximately 20 percent of these calls were generated by the door hangers and related to when their meter would be installed. Calls from angry/upset consumers continue to trend downward related to the surcharge. The overall tone and reason for calls has been 85 percent general inquiries about when they will get their meter, can they get it sooner, and other general questions about how to read the meter and if the consumer needed to be at home when their meter was installed.**

**In May, approximately 465,197 consumers were reached through media coverage on an event held at a local school. Public advertising began in the Garland metering district reaching 11,619,248 consumers through billboard, movie theater and newspaper ads. Online advertising reach totals for May were not available at reporting time.**

**Post-polling surveys will begin in June 2009 to find out how aware consumers are about receiving their advanced meters.**

Respectfully submitted,

Vinson & Elkins LLP

By:   
Jo Ann Biggs  
State Bar No. 02312400

Trammel Crow Center  
2001 Ross Avenue, Suite 3700  
Dallas, Texas 75201-2975  
(214) 220-7700 Office  
(214) 220-7716 Fax

ATTORNEYS FOR ONCOR ELECTRIC DELIVERY  
COMPANY LLC